

United States Postal Service®

INDUSTRYALERT

December 5, 2019

PostalOne! System Issue - MicroStrategy Reporting

MicroStrategy Reporting is currently unavailable. Users will not be able to access the Mailer Scorecard, drill reports, or any other MicroStrategy reports. Incident **#4633011** has been created.

We are aggressively working to resolve the issue. Periodic status updates will be provided.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (1-800-522-9085).

We apologize for any inconvenience.

###

*Please visit us on the USPS [Industry Outreach](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Marketing*

To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request.

Privacy Notice: For information regarding our privacy policies, visit www.usps.com/privacypolicy